



# In-House ATM Management

Financial Institution  
In-House ATM Management

- ▶ Arrange Cash Load Schedules
- ▶ Resolve Customer Service Issues with Vendors
- ▶ Monitor machines for receipt paper and cash levels
- ▶ Maintain service and maintenance schedules
- ▶ ATM equipment
- ▶ Transaction processing
- ▶ Negotiate vendor contracts
- ▶ Insurance
- ▶ Cash replenishment/armored car service
- ▶ Reporting
- ▶ Compliance [ADA, PCI, triple-DES, EMV] Operating Systems and future liability compliance concerns
- ▶ First line maintenance
- ▶ Second line maintenance
- ▶ Daily operations
- ▶ Program management

# VS

**When you partner with Star Financial for your ATM outsourcing and management needs, you are utilizing the services and expertise of a company 100% focused on ATM operation.**

With ATM outsourcing, institutions benefit with:

- ▶ Increased accountholder convenience
- ▶ Future compliance concerns
- ▶ Freed up employee time and costs

